

The Road to Patient Engagement Learning Collaborative



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Schedule

Module 1: Infrastructure for Patient and Community Engagement

Thursday, May 4thm, from 9-10am PST/1-2pm ET

Module 2: Engaging Patients in Direct Care

Thursday, May 12 from 9-10am PST/1-2pm ET

Module 3: Developing Patient Leaders

Thursday, May 18 from 9-10am PST/1-2pm ET

Module 4: Process Development for Patient Engagement

Thursday, May 25 from 9-10am PST/1-2pm ET



Housekeeping

- Captions:
To adjust or remove captions, click the "Live Transcript" button at the bottom of your Zoom window and select "Hide Subtitle" or "Show Subtitle."
- Feel free to ask questions!
Please add your questions for the speaker and comments for the group into the Chat box.
- Technical Issues?
Please raise your hand to let us know or message us in the chat.
- Recording:
This session will be recorded and available to view with all supporting materials.



Live
Transcript



Chat



Raise Hand



Recording



Continuing Education Credits

- You may earn 1 CNE for this activity.
- MCN is accredited as an approved provider of Continuing Nursing Education by the American Nurses Credentialing Center's Commission on Accreditation.
- To receive CE credits, you must complete the post session quiz. This will appear once you close out of zoom. You will be redirected to the CE link once you have finished the quiz.

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For questions or additional information please contact: Jillian Hopewell at jhopewell@migrantclinician.org

Migrant Clinicians Network



The Migrant Clinicians Network (MCN) is a nonprofit that provides support, technical assistance, and professional development to clinicians in community health centers, health departments, and other health care delivery sites.

National Nurse-Led Care Consortium



The **National Nurse-Led Care Consortium (NNCC)** is a membership organization that supports nurse-led care and nurses at the front lines of care.

NNCC provides expertise to support comprehensive, community-based primary care.

- Policy research and advocacy
- Technical assistance and support
- Direct, nurse-led healthcare services

Today's Agenda

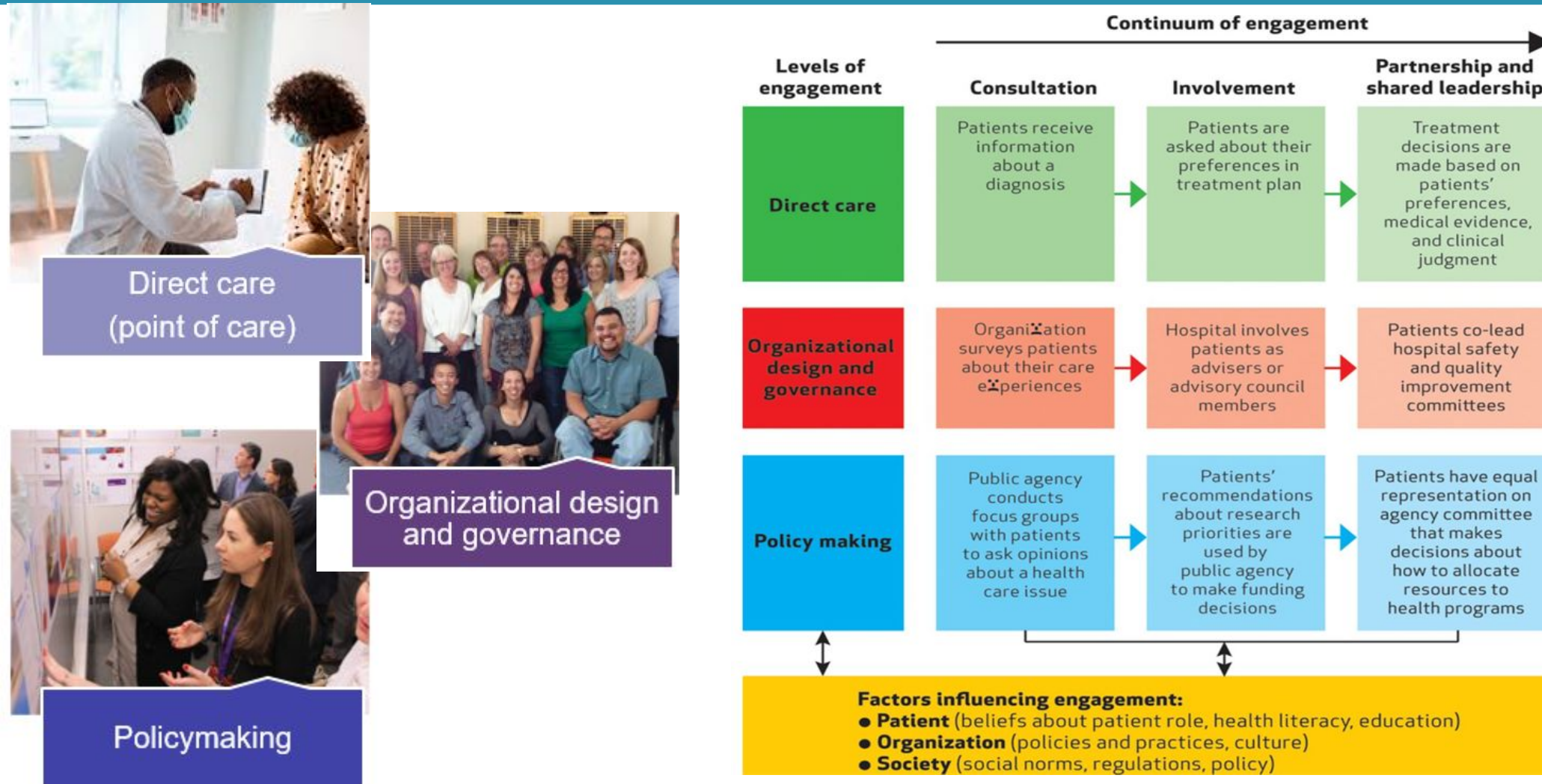
- Introduction
- Discussion and Open Q&A
- Overview of Organizational Assessments
- Wrap up & Evaluation

In the chat...

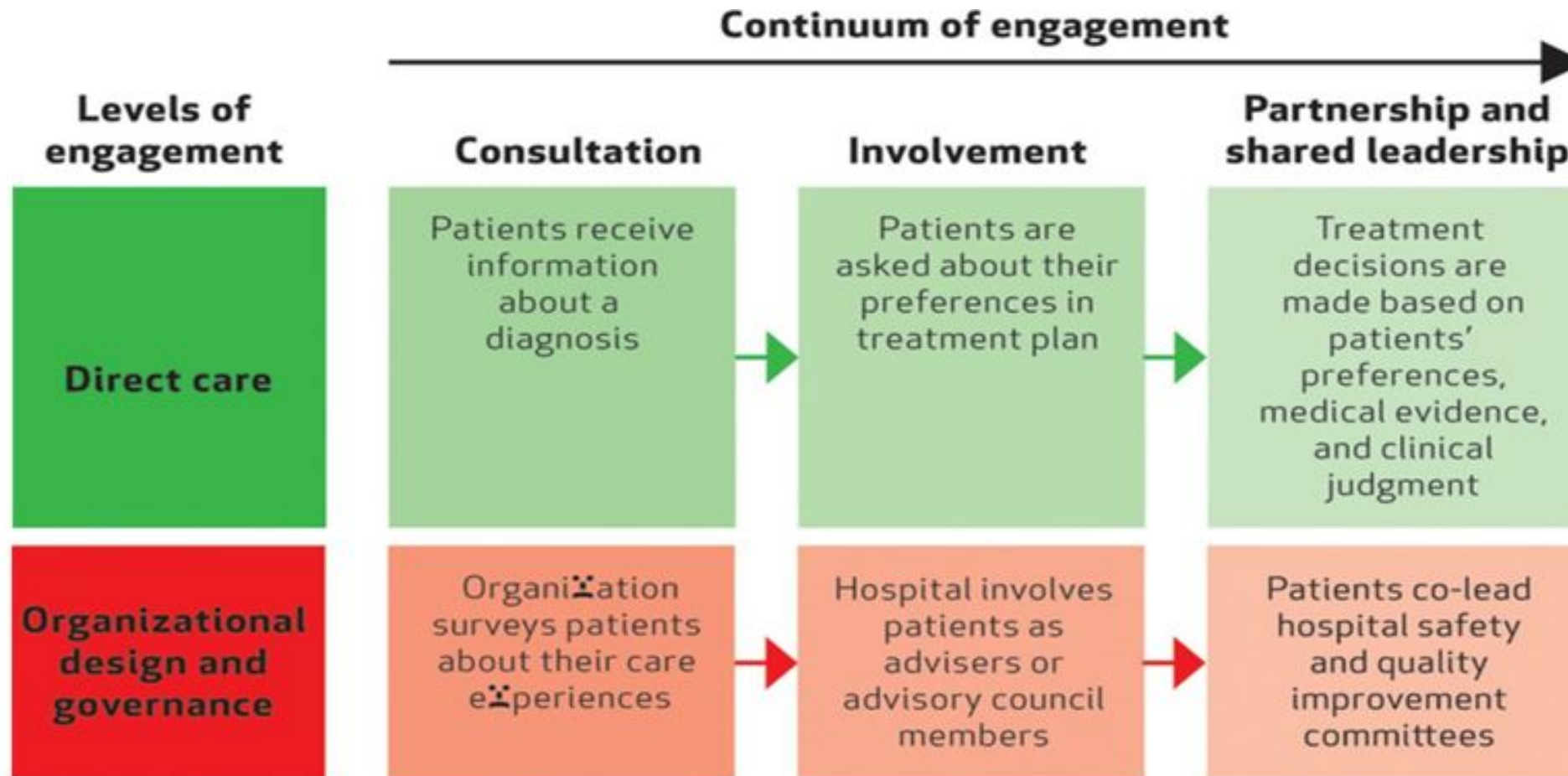
1. What is something that made you smile this week?
2. What did you do today or want to do today to take care of yourself?



The Continuum of Engagement Framework



The Continuum of Engagement Framework



Engaging Patients in Direct Care



LaRae Cantley
Senior Manager,
Community and Wellbeing,
Full Frame Initiative
National Consumer Scholar,
The National Center for
Complex Health and Social
Needs, Camden Coalition

Review of Organizational Assessments

Patient and Families as Partners in Care and Improvement: An Initial Organizational Assessment (Direct Care)

1. First and Last Name

2. Email Address

3. Organization/Company

4. Please indicate whether the following statements about organizational culture are true or not for your organization.

	Yes	No	Not Sure
The organization's vision, mission, and value statements reflect PFE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Patient Engagement Survey

1. First and Last Name

2. Email Address

3. Organization/Company

4. What role can our organization play in supporting and promoting patient and community engagement?

5. What specific actions can we take?

Option 1: Direct Care Providers

1. What are successful practices your organization uses when engaging patients in their care?
2. Where are their places for improvements?
3. What are your priorities?

Option 2: Organization does not provide Direct Care

1. What role can your organization play in supporting and promoting patient and community engagement?

Click on images for surveys!

The Road to Patient Engagement
(session 2)



Evaluation Survey

https://forms.office.com/Pages/ResponsePage.aspx?id=NxtHHtibck6Zgif1TJY38hGOu3d_o-BGroBv3Zlnks9UQjdFTDNUMoFVSlZZSTNURjFFVlgwTo8oRy4u

Next...

Module 3: Developing Patient Leaders

Thursday, May 18th, 2023, from 9:00-10:00 am PST/1:00 - 2:00 pm EST

Module 4: Process Development for Patient Engagement

Thursday, May 25th, 2023, from 9:00-10:00 am PST/1:00 - 2:00 pm EST

Visit us on the [Health Center Resource Clearinghouse](#) to view all of our T/TA materials and future events!

[MCN](#)



Streamline, MCN's quarterly clinical publication providing information and resources to frontline clinicians working with mobile underserved populations.: Issues going back to 2001 available for you to download free of charge. (2022). **Resource Type:** Publication. **Description:** Streamline is MCN's quarterly clinical publication. [More Details...](#)

Farmworkers and COVID-19: FAQ (2022). **Resource Type:** Other. **Description:** This MCN blog post serves to provide answers to many of the frequently asked questions we have received concerning Farmworker Health and COVID-19. [More Details...](#)



[NNCC](#)



Partnership for the Future: Health Centers and Maternal Child Health Home Visiting Opportunities (2022). **Resource Type:** Publication. **Description:** The National Nurse-Led Care Consortium (NNCC) has developed a publication on Maternal, Infant, and Early Childhood Home Visiting (MIECHV) funded home visiting programs working in partnership with health centers. The publication outlines key steps and resources for integrating MIECHV programs and health centers and provides examples of successful collaborations. [More Details...](#)

All Hazards Emergency Preparedness and Response Competencies for Health Center Staff (2022). **Resource Type:** Publication. **Description:** The National Nurse-Led Care Consortium (NNCC) and the Community Health Care Association of New York State (CHCANYS) have developed a set of competencies to improve the emergency and disaster preparedness of all health center staff. This publication provides a comprehensive overview of these competencies and sub-

Thank You

If you have any further questions or concerns,
please reach out to NNCC's Program Manager,
Fatima Smith at fasmith@phmc.org